



RELEVANT SKILLS



RELEVANT EXPERIENCE

Instructure, Chicago, IL (Remote)

L1 Tech Support Engineer, July 2023 - Present

- Troubleshooting issues and communicating with clients using the Learning Management System Canvas.
- Collaborating with a network of fellow Tech Support Engineers to identify bugs and improve functionality.

Northern Illinois University, DeKalb, IL

Teacher's Assistant, August 2022 - May 2023

- Assisted students with course material and programming assignments in C and C++.
- Coordinated course curriculum with other teacher assistants and course professors.

Bryn Mawr Country Club, Chicago, IL

Caddy, June 2016-September 2018

- Maintained active coordination among co-workers to accommodate multiple clients.
- Provided customer service and maintained country club equipment.

EDUCATION

University of Illinois Urbana-Champaign, Chicago, IL

Professional Master's in Computer Science

Expected Graduation: May 2025

Current GPA: 3.5

- Extensive frontend and backend app development using popular frameworks like React and Express, culminating in a group-oriented final project where we built our own Full-Stack Application with a functional database and REST API.
- Conducted user research for designing a user-friendly Android application in a comprehensive UI Design course.

Northern Illinois University, DeKalb, IL

Double Major in Computational Software & Computational Mathematics Graduated: May 15, 2023

Honours: cum laude (GPA: 3.6)

- Participated in semester long group project in an Intro Software Engineering Course through GitHub, designing a comprehensive SQL, HTML, and PHP driven retail website.
- Completed Computer Science course work involving, but not limited to, SQL Database Creation and Manipulation, Object-Oriented programming in C++ and Java, and Data Structures.
- Completed higher level mathematics courses consisting of Calculus, Linear Algebra, and Linear Programming.